



WATER CONNECTION APPLICATION GUIDELINE

This application process is pursuant to the Katsina State Water Board Edict of 1971

1. Obtain an application form for a water connection with the sum of N500 from the Cashier office at Katsina State Water Board Head Quarters located at No.8 Olusegun Obasanjo drive, Katsina or from any of the eight district offices listed below, you can also download the application form from the agency website (www.ktswb.com.ng).
2. Detection Officer will immediately follow the applicant to verify the size of the main pipes at the applicant's site and the size of the Water Board main pipe to which the consumer will connect. This is to determine the amount which the consumer will pay for the connection. This should be concluded within 2 hours.
3. Applicant can make payment in cash, POS or via Bank Account (UBA Bank 1028045828). The applicant will make payment for Water rate for minimum of 3 months and the one-off Connection fee after the size of pipes has been determined. The [water connection schedule here](#) and the [Updated Water Tariff here](#) will advise the applicable water rate and the connection fee Rates Schedule is according to the Water Board Rates review approval by His Excellency the Governor of Katsina State in year 2024.
4. Applicant is to submit the filled form to the Commercial Officer at the nearest Water Board District Office with the following information and documents attached:
 - Any valid means of Identification
 - Telephone Number
 - Location of premises needing connection
 - Receipts of payments for Water Rate (minimum of 3 months) and Connection Fee.
5. Within 24 hours applicant would be contacted by the Water Board Commercial Officer in the office where the application was made for the collection of his form. This is an indication of the approval and readiness of the Water Board to connect the applicant's pipes to its mains.
6. After the applicant collects his approved form from the Water Board Commercial Officer at the applying office Water board plumbers will be on schedule to immediately follow the applicant to the site and connect the applicant's pipes to the Water Board main pipes.

The water connection process takes less than 36 hours or approximately two days.

For further information or complaints contact the Katsina State Water Board at No.8 Olusegun Obasanjo Drive, +234 803 7040310 or info@ktsbw.com.ng.

A handwritten signature in black ink, appearing to be 'J. A. O.', written over a light blue rectangular background.

The Managing Director
Katsina State Water Board.
December 2025

The Water Board District Offices

1. Katsina District Office

No. 8 Olusegun Obasanjo Road, Katsina.
08030588164

2. Funtua District Office

No. 11, Sokoto Road, Funtua.
08063231303

3. Malumfashi District Office

Behind Unity School, Katsina Road, Malumfashi.
08067167169

4. Daura District Office

Mai Adua Road, Daura
08037371600

5. Dutsima District Office

Near Area Commander's Office, Katsina Road, Dutsima.
07068359856

6. Jibia District Office

Magama Road, Jibiya
07036775387

7. Dutsi District office

Dutsi town
07063384452

8. Mashi District

Behind Sabon Gari Day Secondary School Mashi
08032323315

Sunday, December 21, 2025