



GUIDELINE FOR WATER RECONNECTION

- a) Write an application letter requesting for reconnection of water connection stating your name and premises location.
- b) Make a payment for disconnection to the Water Board account (First bank 2005283480) or POS or by cash to the nearest zonal office, i.e. either Domestic, Commercial, Industrial or Institution. The payment ranges from ₦2000 to ₦30,000 depending on the type and size of the pipeline connection.
- c) Receipt will be issued to the Customer as a reconnection fee within the time the customers was reconnected.
- d) Customer record will be updated for the Reconnection made into the ledger card of customers.

The water reconnection process takes less than 48hours or approximately 2days.

For further information or complaints contact the Katsina State Water Board at No. 8 Olusegun Obasanjo Drive, +2348037040310 or info@ktswb.com.ng

A handwritten signature in black ink, appearing to be 'J. A. S. S.', written over a circular stamp that is partially obscured by the signature.

Signed:

The Managing Director
Katsina State Water Board

10th July 2025